

Chris Gahl

Senior Vice President, Risk

New York, NY 10028

chris@chrisgahl.com

347.746.2134

Uniting Business and Technology Partners to Drive Projects Forward

Skilled problem solver adept at bringing together technical and non-technical teams to respond to regulatory queries, uncover deficiencies, and redesign infrastructure processes. Experienced Scrum Product Owner offering unique combination of technical and communication skills.

Work Experience

Business Analyst II, Director-level (Consultant)

CITIGROUP - New York, NY

2019 - present

- Managed the remediation of regulatory issues identified by the Federal Financial Supervisory Authority (BaFin)
- Monitored Key Controls for Citi's Data Governance Group
- Designed and developed an online system for requesting and evaluating Internal Risk Rating change requests, replacing the existing email-based process
- Updated policies related to the Fundamental Review of the Trading book (FRTB)

Senior Vice President, Model Governance & Control

CITIGROUP - New York, NY

2006 - 2019

- Partnered with regulators at Federal Reserve Bank (FRB) and Office of the Comptroller of the Currency (OCC), resolving Matters Requiring Attention (MRAs) and co-hosting quarterly risk model performance reviews.
- Project-managed Counterparty Credit Risk (CCR) technology and process improvement projects, reviewing Impact Analysis (IA) results and providing final authorization for release.
- Boosted productivity of project teams and promoted greater transparency by developing user-friendly SharePoint, JIRA, and Tableau workflows and dashboards.
- Supervised and performed User Acceptance Testing (UAT), streamlining responses to audit and regulatory queries by building single web-based repository of test cases, results, and approvals.
- Analyzed key data quality metrics and acted as a subject matter expert on data quality issues for CCR associated with forwards, futures, options, and swaps including CDS/CDX.
- Performed SQL and Hyperion queries, analyzing key data quality metrics and responding to urgent data requests from trading desk.

Senior Technical Writer, Trainer (Consultant)

THOMSON FINANCIAL - New York, NY

2005

- Created user documentation for customer relationship management (CRM) system and other popular book of business billing and reporting tools, decreasing reliance on help desk.
- Simplified user documentation for order management systems, reducing requests for manual intervention.
- Identified gaps in training, creating courseware for sales, support, and contracts teams.

Senior Business Analyst (Consultant)

JPMORGAN CHASE PRIVATE BANK - New York, NY

2004 - 2005

- Re-engineered disaster recovery procedures for critical private bank applications, limiting downtime in event of catastrophic data center failure.
- Performed comprehensive IT infrastructure assessment, streamlining incident and change management through new procedures consistent with infrastructure library (ITIL) standards.

Additional Relevant Experience

Other consulting clients have included BEAR STEARNS, ZURICH BANK / CENTRE SOLUTIONS, DEUTSCHE BANK, and SPANLINK COMMUNICATIONS / AT&T.

Education

Bachelor of Arts (BA), English and American Studies,

Wesleyan University - Middletown, CT

Technical Skills

Adobe Acrobat Pro, Director, Dreamweaver, FrameMaker, Photoshop, RoboHELP / RoboHTML, Atlassian Confluence / JIRA, Balsamiq, HP Quality Center, HTML, IBM Rational ClearCase, OpenText Documentum, Oracle Hyperion, Mercury Test Director, Microsoft Excel, PowerPoint, SharePoint, Tableau, Visio, Visual SourceSafe, Word, SAP, SQL, Windows, and UNIX.

Links

<http://www.linkedin.com/in/chrisgahl>

<http://www.riskba.com>

Certifications

Professional Scrum Master (PSM), Scrum.org