Chris Gahl

Senior Vice President, Risk

New York, NY 10028

chris@chrisgahl.com

347.746.2134

Uniting Business and Technology Partners to Drive Projects Forward

Skilled problem solver adept at bringing together technical and non-technical teams to respond to regulatory queries, uncover deficiencies, and redesign infrastructure processes. Experienced Scrum Product Owner offering unique combination of technical and communication skills.

# Work Experience

## Business Analyst II, Director-level (Consultant)

### CITIGROUP - New York, NY

### 2019 - present

* Managed the remediation of regulatory issues identified by the Federal Financial Supervisory Authority (BaFin)
* Monitored Key Controls for Citi’s Data Governance Group
* Designed and developed an online system for requesting and evaluating Internal Risk Rating change requests, replacing the existing email-based process
* Updated policies related to the Fundamental Review of the Trading book (FRTB)

## Senior Vice President, Model Governance & Control

### CITIGROUP - New York, NY

### 2006 - 2019

* Partnered with regulators at Federal Reserve Bank (FRB) and Office of the Comptroller of the Currency (OCC), resolving Matters Requiring Attention (MRAs) and co-hosting quarterly risk model performance reviews.
* Project-managed Counterparty Credit Risk (CCR) technology and process improvement projects, reviewing Impact Analysis (IA) results and providing final authorization for release.
* Boosted productivity of project teams and promoted greater transparency by developing user-friendly SharePoint, JIRA, and Tableau workflows and dashboards.
* Supervised and performed User Acceptance Testing (UAT), streamlining responses to audit and regulatory queries by building single web-based repository of test cases, results, and approvals.
* Analyzed key data quality metrics and acted as a subject matter expert on data quality issues for CCR associated with forwards, futures, options, and swaps including CDS/CDX.
* Performed SQL and Hyperion queries, analyzing key data quality metrics and responding to urgent data requests from trading desk.

## Senior Technical Writer, Trainer (Consultant)

### THOMSON FINANCIAL - New York, NY

### 2005

* Created user documentation for customer relationship management (CRM) system and other popular book of business billing and reporting tools, decreasing reliance on help desk.
* Simplified user documentation for order management systems, reducing requests for manual intervention.
* Identified gaps in training, creating courseware for sales, support, and contracts teams.

## Senior Business Analyst (Consultant)

### JPMORGAN CHASE PRIVATE BANK - New York, NY

### 2004 - 2005

* Re-engineered disaster recovery procedures for critical private bank applications, limiting downtime in event of catastrophic data center failure.
* Performed comprehensive IT infrastructure assessment, streamlining incident and change management through new procedures consistent with infrastructure library (ITIL) standards.

# Additional Relevant Experience

Other consulting clients have included BEAR STEARNS, ZURICH BANK / CENTRE SOLUTIONS, DEUTSCHE BANK, and SPANLINK COMMUNICATIONS / AT&T.

# Education

## Bachelor of Arts (BA), English and American Studies,

### Wesleyan University - Middletown, CT

# Technical Skills

Adobe Acrobat Pro, Director, Dreamweaver, FrameMaker, Photoshop, RoboHELP / RoboHTML, Atlassian Confluence / JIRA, Balsamiq, HP Quality Center, HTML, IBM Rational ClearCase, OpenText Documentum, Oracle Hyperion, Mercury Test Director, Microsoft Excel, PowerPoint, SharePoint, Tableau, Visio, Visual SourceSafe, Word, SAP, SQL, Windows, and UNIX.

# Links

<http://www.linkedin.com/in/chrisgahl>

<http://www.riskba.com>

# Certifications

Professional Scrum Master (PSM), Scrum.org